



This update process will take approximately 60 minutes to complete.



- 1 Display Screen
- 2 Cooling Vent
- 3 Arrow Keys & Power Button
- 4 Micro-USB Port
- 5 Thermal Printer

Contents

- 1 – USB-type Jump Drive
- 1 – USB to Micro USB Adapter

Update Process



IMPORTANT: Tester must remain in docking base or connected via the test clamps to a 12-volt power supply during the entire updating process..

1. Place the CPX-920/925PL TV into a connected docking base. Using the test clamps, the tool can also be connected to a known good and fully charged 12v battery.
2. If necessary, power on the CPX-920/925PL TV.
3. Insert the provided USB drive into the Micro USB adapter.
4. Insert the adapter and drive into the port 4 on the CPX-920/925PL TV. The tester reads the contents of the jump drive and an alert is displayed on **Messages** at the Main Menu.



5. Tap **Messages** to begin the update process.
6. Tap **OK** at the power connection reminder message.

7. An update progress bar is displayed. It may remain at 0% for up to 3 minutes while the tool is preparing to download the update information. This step can take up to 60 minutes to complete.

The CPX-920/925PL TV will restart.

8. Remove the USB and Micro USB adapter. Save the adapter for future updates.
9. Set up the tool's WiFi connection. See "Network" in Chapter 6: Setup in the Instruction Manual.

Automatic The tester searches for any detectable WiFi networks. Select a displayed network is then displayed on the tester screen.

Manual Manually enter Security, SSID, Password, Encryption, and WEP Keys.

10. Enter the correctly formatted NAPA Command-provided customer number, consisting of a two digit DC# followed by a three digit Store# and Shop#.

Example:

01050#####

01	050	#####
DC #:	Store #:	Shop #:
Must be a two (2) digit number.	Must be a three (3) digit number	Can be up to a six (6) digit number
Refer to Appendix B: NAPA Command DC# Codes in the Instruction Manual		



NOTE:

Installers: Use exact Store Account Number.
Corporate Stores / Jobbers: Use Shop # 999999.



IMPORTANT: The NAPA customer number must be entered in the correct format or the CPX-920/925PL TV will **NOT** log into NAPA Command or received future software updates.

11. Enter the shop information where the tester will be used.

Shop Name	Country
Shop Address	Phone Number
Shop Address 2	Email Address
City	Website
State	(Blank)
Zipcode	(Blank)
Country	

Once all of the alphanumeric characters have been entered, select **Save** or **Esc** to exit without saving.

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12. Select **Accept** to acknowledge test data is being collected via NAPA Command.

The software update is now complete.



IMPORTANT: The update has returned the tester to its factory default settings. Go to "Settings" to reapply any option changes including the State of Health graph, printing shop information, work order, etc.

Troubleshooting

Error Message:

Ensure CPX is docked

- ✓ The tester should be firmly seated in the docking station.
- ✓ The tester should not be removed from the docking station during the update.
- ✓ If connected to a power supply, the power supply should be plugged into an appropriate outlet and the barrel connector firmly inserted in the docking station.
 - To check the power supply, use a multi-meter and test for 12V at the power supply barrel connector. If 12V is not present, a new power supply is required.
- ✓ Inspect the charging pins in the base of the docking station and the charging connections on the bottom of the tester. Pins should depress easily and charging connections should be clean and free of debris.
 - Using a multi-meter, test for 12V on the charging pins. If 12V is not present a new docking station is required.

If power supply and docking station are working properly and the error continues, contact:

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